

WITH 'REAL' CONVERSATIONS



LOCATION

QASSP Leadership Centre 29 Baxter Street, Fortitude Valley



DATE

Thursday 1 & Friday 2 December 2022



INVESTMENT

Members \$935 (inc.GST) Non Member \$1094.50 (inc.GST)

WHAT YOU WILL LEARN

The simplest definition of a Fierce Conversation is one in which we come out from behind ourselves, into the conversation, and make it real. While many fear 'real', it is the 'unreal' conversations that ought to concern us because they are incredibly expensive.

In this two-day workshop participants will learn how to have Fierce Conversations: productive dialogue that interrogates reality, provokes learning, resolves tough challenges, and enriches relationships.

OUTCOMES

Confront tough issues with confidence and skill.



Ensure that individuals know where they have the authority to make decisions and take action.



Provide staff with a clear upward path of professional development and ensure leadership succession planning is actively implemented.

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PROGRAM

Day One	
8.00AM	Registration
8.30AM	Introduction & Foundational Principles
	 The Four Objectives The Three Transformational Ideas The Seven Principles of Fierce Conversations Team Model
10.00AM	Morning Tea
10.30AM	Team Model (Beach Ball Conversation)
	Identify and resolve tough challenges providing momentum to team members and ensuring everyone is "on board" regarding goals, directions, and key strategies.
12.30PM	Lunch
1.30PM	Coaching Model (Mineral Rights Conversation)
	A powerful, deep-dive conversation used in one-to-one coaching conversations, this model is also used by teams tasked with identifying "big ideas" and by those in leadership roles.
2.45PM	Afternoon Tea
3.00PM	Coaching Conversations (Continued)
4.00PM	Close of Workshop

Day	Two
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8.00AM	Registration
8.30AM	Coaching Conversations (Continued)
10.00AM	Morning Tea
10.30AM	Delegation Model
	Use this simple, innovative approach to delegation to ensure that individuals' performance and development paths are clear and that they are on track to accomplish their goals.
12.30PM	Lunch
1.30PM	Confrontation Model
	A framework that effectively addresses attitudinal, behavioural, or performance issues with a colleague, a team, or a challenging parent, student, or supervisor.
2.30PM	Embedding Fierce in Your School
3.00PM	Close of Workshop